

IT Infrastructure Requirements for Remote Proctored Assessments

Software Requirements

Remote Assessments must be taken through the RA iLEON App. iLEON App is supported in the following Operating Systems.

- Windows 10, 7 - Google Chrome - All versions.
- Windows 10, 7 - Internet Explorer - All versions.
- Windows 10 - Firefox - Not supported
- Windows 7 - Firefox - Version 46 to 56.
- Ubuntu 14 & 16 (All browser versions)
- Safari – Not Supported.
- MAC OS – Not supported.
- For Mobile- Android 6 & above

The examinees must download the latest version of the Launcher for their respective OS and take the Assessment.

Software Requirements for the Browser:

- Browser zoom should be set to 100% Zoom.
- Use recommended on Google Chrome if the Assessment contains Audio/Video responses.
- Not supported in iPhone / iPad if the Assessment contains Audio/Video responses.
- Compatible browser: Google Chrome.

Note:

1. Assessments taken through the RA iLEON App are more secured as it closes and prevents all other programs running on the examinees' system.
2. RA iLEON App for Windows 7 and 10 is the same but different Applications for Ubuntu 14 and Ubuntu 16.
3. In-built or plug-in camera in the system for remote video proctoring is required
4. Recommended minimum internet speed of 2 mbps.

Uninterrupted electrical power supply

Uninterrupted power supply in case of Desktop PC. Ensure that Laptop is connected to charger so that it does not runs out of battery during assessment

Firewall bypass on Examinee Desktop:

Examinees must use Administrator access to allow bypass of the firewall in the examinee machine.

Hardware Requirements

Examinee

Desktop/Laptop with Mouse and Web Cam

RAM : Minimum 4GB of RAM

Processor : Intel Core i3 or above

HDD : Minimum 100 MB of free space

Internet Speed: Minimum 2 Mbps